

# Simplifying IT with BASIC ITS



## ALS and BASIC ITS Technology Partnership

While providing IT services for ALS, we developed a business partnership. As partners, we were asked if we could help develop an IT program that would benefit all of the ALS Libraries. So, we developed a membership program that will provide IT services and hardware to ALS libraries at discounted rates.

To become a member of this program, the price is \$100 and you receive the following benefits:

- Eligibility to receive donated equipment that is still current.
- Ability to purchase hardware at reduced prices as it comes off lease.
- The fee will be waived if you purchase:
  - Book of Hours
  - Service Level Agreement Contract
  - Managed Services

## How Does the Program Work?

### TIME & MATERIAL \$45/HR

Time starts when technician leaves Basic ITS and ends when technician arrives back at Basic ITS. 2-hour minimum and billed in 30-minute increments after initial 2 hours.

### BOOK OF HOURS 25 Hours for \$1,125.00

Time starts when technician arrives at your library and ends when technician leaves your library. 1-hour minimum and billed in 30-minute increments after initial hour. Priority over Time & Material customers. Sold in Books of 25 Hours.

### SERVICE LEVEL AGREEMENTS

If you currently have Service Level Agreements, Basic ITS will give you a 20% discount.

### HARDWARE PURCHASES

Recommended pc's and laptops by ALS will be available for purchase at discounted rates. All other hardware purchases will be sold at our cost.

### CONTACT INFORMATION:

Julie Schaffer  
(309) 698-2681 x8204  
julie@basicits.com